



Welcome

A few instructions to follow in your rental accommodation:

- ✓ Your mobile home has been checked before your arrival. Please return it in the same condition.
- ✓ If you notice any damage on arrival, please report it as soon as possible to reception with the inventory list after checking your Mobile Home.
- ✓ Your Mobile Home is equipped with **4 blankets and 5 pillows**. If any of these items are missing, please notify reception.
- ✓ Please use the disposable mattress protectors provided.
- ✓ Smoking is strictly prohibited in the accommodation.
- ✓ Please do not place the coffee pot on the ceramic hotplates..
- ✓ When you are out and about, remember to close doors and windows to prevent theft.
- ✓ On the day of your departure, remember to turn off the fridge.
- ✓ No refunds will be made for early departures.
- ✓ **On the day of your departure, the rental will be checked between 9am and 10am, within a time slot defined when you checked in at reception on arrival.**
- ✓ After the check, if the rental is not clean, you will be offered 2 solutions:
 - **Pay a cleaning charge of €100.**
 - **Clean** the property again.
- ✓ Your €200 deposit will be returned to you after the mobile home has been checked.

Other instructions :

- ✓ **Please be quiet after 11pm.**
- ✓ **Barbecues of any kind are strictly forbidden.**
- ✓ **Play areas: children are the responsibility of their parents.**
- ✓ The campsite gate is closed from 11 p.m. to 7 a.m. To leave by car: please enter the code **2 6 3 4 #**.
- ✓ It is not possible to enter the campsite with your vehicle between 11pm and 7am.
- ✓ You can walk through the gate at any time.
- ✓ For all enquiries, reception is open from :
9am to 12pm and 2pm to 7pm

We hope you enjoy your stay with us,
The team at Camping l'île d'Or